



NeuralPath Strategies

Cari@NeuralPathStrategies.com | 860-484-1329

Cancellation & Rescheduling Policy

Purpose of This Policy

This policy outlines expectations and procedures for canceling, rescheduling, and attending sessions. These guidelines help protect both your time and mine, maintain the flow of the practice, and ensure fairness for all clients.

Session Scheduling

Appointments are scheduled in advance and confirmed via email or text. Sessions may be held virtually or in person as discussed. You are responsible for arriving on time and being prepared with a quiet, distraction-free space (for virtual sessions, this includes use of headphones and a reliable internet connection).

Cancellations and Rescheduling

If you need to cancel or reschedule a session, please notify me **at least 24 hours in advance** via email or phone. This allows me to offer the time slot to another client.

Late Cancellations (less than 24 hours):

- May incur a cancellation fee of up to **50% of the session rate** unless due to emergency or illness.

No-Shows (no notice provided):

- Will be charged **the full session fee**, unless we agree otherwise in writing.

Repeated cancellations or no-shows may result in the discontinuation of services.

Emergencies

I understand that life happens. If you experience an emergency, illness, or unforeseen event, please reach out as soon as you're able. I am always willing to assess individual situations with compassion and flexibility.

Practitioner Cancellations

If I need to cancel or reschedule for any reason, you will be notified promptly and given priority in rebooking. You will not be charged for any session I cancel.

Agreement

By working with NeuralPath Strategies, you agree to respect this policy and understand that it helps maintain fairness and availability for all clients.

Client Full Name: _____

Signature: _____

Date: _____

Carilyn Moisan, Owner of NeuralPath Strategies

Signature: _____

Date: _____